



Black + Decker Warranty Policy

Black + Decker is confident of the quality of its products and offers an outstanding guarantee for users of the product. This guarantee statement is in addition to, and in no way prejudices your contractual rights.

If your Black + Decker product becomes defective due to faulty materials or lack of conformity within 24 months from the date of purchase, Black + Decker guarantees to replace all defective parts, repair products, subjected to fair wear and tear, to make sure of the minimum inconvenience to the customer, unless:

- The product has been used for trade, professional or hire purposes.
- The product has been subject to misuse or neglect.
- The product has sustained damage through foreign objects, substances or accidents.

Making a Guarantee Claim

To make a guarantee claim contact your seller or check the location of your nearest B+D authorised repair agent at www.2helpU.com

The B+D Tool must be returned to the seller or an authorised B+D repair agent with all parts complete and with the original proof of purchase.

The B+D authorised repair agent will inspect the product and confirm whether the claim for repair under the guarantee is valid or not.

Where the guarantee repair activity identifies worn components, the repair agent may provide a quotation for the repair or replacement of worn components.

Failure to ensure products are maintained correctly may invalidate future claims.

When the repair is complete, the product will be returned to the location where it was submitted for repair under this guarantee

B+D reserves the right to review and amend its guarantee policies, periods and product eligibility without notice as B+D considers appropriate.

Dated: November 10, 2016